**RLL PROJECT**

**Complaint Redressal System**

**DATA BASE (MySQL)**

1. Login and signup

Email Id

Password

typeOfuser(manager, admin(only one), user/customer engineer)

2. Feedback (feedback id, complaintid,feedback)

3. Complaints (complaint id, emailid, name, address(include pin), mobile, type of problem, concerns, status

Enter password: \*\*\*\*\*

Welcome to the MySQL monitor. Commands end with ; or \g.

Your MySQL connection id is 14

Server version: 8.0.30 MySQL Community Server - GPL

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owners.

Type 'help;' or '\h' for help. Type '\c' to clear the current input statement.

mysql> show databases;

+--------------------+

| Database |

+--------------------+

| abc |

| ecommerce1 |

| edureka |

| emailid |

| flyaway |

| information\_schema |

| java |

| javatraining |

| mcq |

| mysql |

| performance\_schema |

| productdetails |

| products |

| sys |

| telecom |

| user |

| userdb |

| userlogin |

| userspecific |

+--------------------+

19 rows in set (0.02 sec)

mysql> use telecom;

Database changed

mysql> show tables;

Empty set (0.01 sec)

mysql> > create table login(emailid varchar(25) primary key,password varchar(10),typeofuser varchar(25));

ERROR 1064 (42000): You have an error in your SQL syntax; check the manual that corresponds to your MySQL server version for the right syntax to use near '> create table login(emailid varchar(25) primary key,password varchar(10),typeof' at line 1

mysql> ^C

mysql> create table login(emailid varchar(25) primary key,password varchar(10),typeofuser varchar(25));

Query OK, 0 rows affected (0.06 sec)

mysql> show tables;

+-------------------+

| Tables\_in\_telecom |

+-------------------+

| login |

+-------------------+

1 row in set (0.00 sec)

mysql> desc login;

+------------+-------------+------+-----+---------+-------+

| Field | Type | Null | Key | Default | Extra |

+------------+-------------+------+-----+---------+-------+

| emailid | varchar(25) | NO | PRI | NULL | |

| password | varchar(10) | YES | | NULL | |

| typeofuser | varchar(25) | YES | | NULL | |

+------------+-------------+------+-----+---------+-------+

3 rows in set (0.01 sec)

mysql> insert into login values('admin@gmail.com','1234','admin');

Query OK, 1 row affected (0.01 sec)

mysql> select\*from login;

+-----------------+----------+------------+

| emailid | password | typeofuser |

+-----------------+----------+------------+

| admin@gmail.com | 1234 | admin |

+-----------------+----------+------------+

1 row in set (0.00 sec)

mysql> create table feedback(feedbackid int primary key,complaintid int ,feedback longtext);

Query OK, 0 rows affected (0.04 sec)

mysql> desc feedback;

+-------------+----------+------+-----+---------+-------+

| Field | Type | Null | Key | Default | Extra |

+-------------+----------+------+-----+---------+-------+

| feedbackid | int | NO | PRI | NULL | |

| complaintid | int | YES | | NULL | |

| feedback | longtext | YES | | NULL | |

+-------------+----------+------+-----+---------+-------+

3 rows in set (0.00 sec)

mysql> insert into feedback values(2345,6754,'performed well as soon as possible');

Query OK, 1 row affected (0.01 sec)

mysql> select\*from feedback;

+------------+-------------+------------------------------------+

| feedbackid | complaintid | feedback |

+------------+-------------+------------------------------------+

| 2345 | 6754 | performed well as soon as possible |

+------------+-------------+------------------------------------+

1 row in set (0.00 sec)

mysql> create table complaints(complaintid int,emailid varchar(25) primary key,customername varchar(20),address longtext , typeofproblem longtext, status varchar(25));

Query OK, 0 rows affected (0.04 sec)

mysql> desc complaints;

+---------------+-------------+------+-----+---------+-------+

| Field | Type | Null | Key | Default | Extra |

+---------------+-------------+------+-----+---------+-------+

| complaintid | int | YES | | NULL | |

| emailid | varchar(25) | NO | PRI | NULL | |

| customername | varchar(20) | YES | | NULL | |

| address | longtext | YES | | NULL | |

| typeofproblem | longtext | YES | | NULL | |

| status | varchar(25) | YES | | NULL | |

+---------------+-------------+------+-----+---------+-------+

6 rows in set (0.01 sec)

mysql> insert into complaints values(23456,'customer@gmail.com','reynold','5th street ram nagar opp to infant school tirupur','call not received','recovered');

Query OK, 1 row affected (0.01 sec)

mysql> select\*from complaints;

+-------------+--------------------+--------------+---------------------------------------------------+-------------------+-----------+

| complaintid | emailid | customername | address | typeofproblem | status |

+-------------+--------------------+--------------+---------------------------------------------------+-------------------+-----------+

| 23456 | customer@gmail.com | reynold | 5th street ram nagar opp to infant school tirupur | call not received | recovered |

+-------------+--------------------+--------------+---------------------------------------------------+-------------------+-----------+

1 row in set (0.00 sec)

mysql>